

Clarification Questions and Answers (as of 04/08/2011)

Q1: Photographic manufacturers provide their products warranty for 24 months from the date of sale. Neither "Canon" nor "Nikon" provide an additional extended warranty on their photo products. You have requested the guarantee period of 36 months makes it impossible to offer products of reputable manufacturers. We ask you to change the requested term warranty support for photo equipment for 24 months to enable us to offer you the equipment of these manufacturers. Similar to the above mentioned: standard warranty on voice recorders from manufacturers is 12 months.

A1: [The minimum warranty period is hereby set as follows: Item 1 – 12 months; Item 2 – 24 months.](#)

Q2: Regarding the automatic voltage regulator: in the specifications requested by the device with a working capacity of 1000-1200VA with four connectors IEC 320. Necessary built-in four port? Is it possible to set the automatic voltage regulator and surge protector, which will together have a large number of connectors?

A2: [It is reasonable to have voltage regulator with built-in ports, otherwise there is a long chain of devices between the electricity outlet and the computer.](#)